

Research Centre, Faculty of Economics

is organizing a scientific - research seminar
on Thursday, 20th June 2013, at 12:00 pm
in the room **P-109** at the **Faculty of Economics Ljubljana**.

Presentation of an article:

“Staff Turnover Costs: In Search of Accountability”

*Avtorji: Chris GUILDING, Dawne LAMMINMAKI, Lisa McMANUS
all from Griffith University, Australia*

»The nature of staff turnover accounting procedures in a labor intensive context has been examined by conducting interviews with human resource personnel in fourteen hotel properties and two theme parks. It was found that the main staff turnover accountability instruments involve monthly departmental reporting of staff turnover percentage levels and also the conduct of exit interviews. A degree of staff turnover costing was noted, although this practice was not extensively applied. Most interviewees supported the notion of allocating staff turnover costs to those operating departments experiencing the turnover. A muted form of this practice was observed in one hotel, however most interviewees had never contemplated or heard of the practice. Agency theory has been utilized as a framework for structuring a range of observed and potential staff turnover accountability relationships.«

You can register for the free seminar by phone (01) 58-92-490 or via e-mail:
research.seminars@ef.uni-lj.si until Wednesday, 19.06.2013.

Welcome!