

Raziskovalni center Ekonomske fakultete

organizira znanstveno - raziskovalni seminar,
ki bo v **četrtek, 04. oktobra 2012, ob 12:00 uri**
v **P-109 na Ekonomski fakulteti v Ljubljani.**

Predstavljen bo članek:

“ An approach for managing resistance to IT change in enterprises ”

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“This paper presents a novel approach for the identification and evaluation of the sources of resistance to IT change before the negative business effects of resistance materialize. The proposed approach starts with an evaluation of a comprehensive set of predetermined generic sources of resistance and links them to their business effects. It then describes how an enterprise can involve key stakeholder groups in a guided discussion to evaluate the resistance to IT change. The main goal in this discussion is to promptly uncover the underlying case-specific issues affecting resistance to IT change. In this way, the proposed approach enables managers to identify and address the issues affecting resistance before they cause substantial negative business effects. The proposed approach was empirically tested in a case study on a project affecting 293 loan officers in one of the south-east Europe’s largest banks. The management found the proposed approach resource-effective, easy-to-use and insightful as it exposed power struggles, organizational problems, communication problems and threats to status as the case-specific issues affecting resistance to IT change.

Na brezplačni seminar se lahko prijavite v Službi za znanstveno raziskovalno delo, po telefonu (01) 58-92-490, ali po e-pošti research.seminars@ef.uni-lj.si, in sicer do srede, 03.10.2012.

Vljudno vabljeni!